HONG KONG SHUE YAN UNIVERSITY
Computing Services Centre

Position: Senior IT Officer (Network Infrastructure)

Major Responsibilities:

- Manage, implement, and maintain the university's network infrastructure, including computer networks, firewalls, switches, servers, and telecommunications systems;

- Perform network administration tasks such as troubleshooting, configuration, deployment, maintenance, and solution implementation, as well as planning for disaster recovery;

- Plan and manage network infrastructure upgrades, including the replacement and enhancement of switches and firewalls;

- Manage, monitor, fine-tune, and expand the university's Wi-Fi network;

- Prepare network diagrams and technical documentation related to servers, systems, and network infrastructure;

- Conduct daily operational health checks and monitor the university's IT systems and infrastructure to ensure timely restoration of services in the event of disruptions or outages;

- Carry out scheduled maintenance or upgrade tasks outside of regular office hours when necessary;

- Perform other duties as assigned.

Requirements:

- Holder of Higher Diploma or above in IT or related disciplines.

- At least 5 years relevant experience is preferred.

- Solid experience on Network (LAN/WAN), switch, firewall, router, wireless network

- Strong analytical, independent, excellent problem-solving skills, and able to work under pressure.

- Self-motivated and able to collaborate with IT team members and users.

- Good Interpersonal and communication skills

Salary will be commensurate with qualification and experience. Candidates with more experience will be considered as the rank of "Assistant IT Manager/IT Manager".

Please send your CV (information on current and expected salaries should be included) to the Hong Kong Shue Yan University Computing Services Centre at cscjob@hksyu.edu

Deadline: The posts are open until filled.

Personal data collected will be used for recruitment purposes only.