

## IT Support Technician / IT Assistant

### Responsibilities:

- Provide 1<sup>st</sup> tier IT technical support to end users;
- To support users using different e-Learning/video conference systems and tools to facilitate teaching and learning
- Software and hardware installation;
- Maintenance of audio/visual equipment;
- Perform other tasks as assigned.

### Requirements:

- Diploma holder or above in IT or related discipline;
- Good interpersonal and communication skills;
- Good computer skills and strong problem-solving skill;
- Good knowledge in audio/visual equipment is an advantage;
- Experience in education and IT field is an advantage;

Salary will be commensurate with qualification and experience.

Please send your CV (information of current and expected salaries should be included) to the Hong Kong Shue Yan University Computer Services Centre at [csc@hksyu.edu](mailto:csc@hksyu.edu) on or before 30<sup>th</sup> November 2020

Personal data collected will be used for recruitment purpose only.