

Department	Position	FT/PT	Closing Date
Department of Social Work	IT Technician	Half-time	8-1-2022

The Department of Social Work is going to launch a 3-year Navigation Portal cum Research Project supporting older adults and their carers in access the community resources or social service facilities. The Department is inviting applicants for the follow post:

### **IT Technician**

- **Major Responsibilities:**

- Support the Research Team for all-rounded IT matters related to the web-portal and AI Chatbot, including hardware and software support, user training and IT inventory controls;
- Assist the Research Team to identify relevant information regarding long-term care and support services for older adults and informal carers; and
- Assist the Research Team to conduct programme evaluation.

- **Requirement:**

- A Higher Diploma or above in Computer Science, Information Technology, or a related discipline with at least 1 year of experience in IT support role;
- Good application of ICT skills, video recording, and video editing;
- Good command of spoken and written English and Chinese;
- Good interpersonal and communication skills; and
- Able to work independently.

Appointment will be made on the basis of a 12-month contract, with possibility of renewal to 3 years subject to mutual agreement. The remuneration package will be commensurate with qualification and experience.

Applicants should send a completed application form, together with a cover letter and a curriculum vitae (CV) to: Dr. Steve FONG at Email: [fffong@hksyu.edu](mailto:fffong@hksyu.edu).

All applications will be treated in strict confidence. Only those who are shortlisted will be contacted. Prospective employee(s) may be requested to undergo Sexual Conviction Record Check operated by the Hong Kong Police Force.